

**Important Shipping  
Information for Frozen or  
Fresh Chilled Shipments**



For Frozen and Fresh Chilled Shipments we use Federal Express to provide the shipping services. The protocol for our office is to get authorization from the person who will be responsible for paying for the shipping services as this fee is NOT included in our fees for the preparation of the shipments.

I, \_\_\_\_\_ agree to allow Cliftwood Animal Hospital to use the following Credit Card Information for the purposes of shipping. I understand the following are true:

**With Frozen Shipments** there are two Federal Express Shipping Labels filled out with the authorized credit card information written in by hand. It is the responsibility of Federal Express to charge the listed credit card but there are times when if the credit card declines or is missing information that Fed-ex will charge our hospital account. In the event that this happens, Cliftwood Animal Hospital will provide a receipt of such a charge to the house account and will then have the authority to charge the initial credit card. **I am aware that there are two separate Shipping Charges for Frozen Semen, One charge is to get the tank to the shipping location and the Second charge is to get the tank returned to our facility.**

Initials: \_\_\_\_\_

**Fresh Chilled Shipments** are a one-way charge as the shipping container doesn't necessarily need to be returned to our facility. Normally the receiver of the shipment has paid for the container or they can decide to send the box back to the stud owner and pay for this on their own.

Initials: \_\_\_\_\_

Name on Credit/Debit Card: \_\_\_\_\_

Address associated with Credit/Debit Card: \_\_\_\_\_

Credit Card Number/Expiration/CCV Code: \_\_\_\_\_

I authorize CAH to use the above Credit/Debit Information for the purposes of shipping:

Authorized Signature of Card Holder: \_\_\_\_\_

Date: \_\_\_\_\_